

Walnut Valley Water District Enterprise System Catalog

Pursuant to CA Government Code 6270.5 (SB 272)

Vendor	Product	Purpose	Data Type	Department	Frequency Collected	Frequency Updated
Aqua backflow	Aqua backflow	Monitor Backflow testing	Backflow customer information	Customer Service	Daily	Daily
BNY Mellon	Lockbox	Lockbox processing	Check remittances	Finance	Daily	Daily
Century Link	Tiny Term	Customer billing and financial management	Accounts receivable, accounts payable, payroll, utility billing	Finance	As Needed	As Needed
Cogsdale	Dynamics GP	Customer billing and financial management	Accounts receivable, accounts payable, payroll, utility billing	Finance	Daily	Daily
ECS Imaging	Laserfiche	Document management	Document repository	Administration	As Needed	As Needed
ESRI	ArcGIS Enterprise	Geographic information system	Land records and asset information	Engineering	Daily	Daily
Infosend	Infosend	Online bill pay / pay by phone	Customer billing and payments	Finance	Daily	Daily
Seamless Docs	Seamless Docs	Digital signature	Customer information	Finance	Daily	Daily
Jack Henry	Remit Plus	Check scanning and remote deposit	Check remittances	Finance	Daily	Daily
Microsoft	Exchange	Enterprise electronic mail	Enterprise electronic mail	IT	Daily	Daily
Microsoft	SQL	Data collection and reporting	Multiple	IT	Daily	Daily
NeoGov	NeoGov	Employee recruitment	Applicant tracking data	Human Resources	Daily	As needed
Packet Fusion	Packet Fusion	Phone system	Phone call portal	IT	Daily	Daily
Read Center	Badger	Read meters and transfer consumption data	Customer meter reads	Finance	Monthly	Daily
Eagle Aerial	WaterView	Water efficiency and data management	Customer water usage	External Affairs	Monthly	As needed
Constant Contact	Core	Customer and public outreach	Customer information	External Affairs	Daily	Daily
Eventbrite	Eventbrite	Event registration	Customer information	External Affairs	Daily	Daily
Sprypoint	Spry Engage	Customer portal	Customer information, account data, usage, and billing data	External Affairs	Daily	Daily
CoreLogic	SpatialRecord Pro	Obtain parcel data	Land records and asset information	Engineering	Daily	Daily