Walnut Valley Water District
Enterprise System Catalog
Pursuant to CA Government Code 6270.5 (SB 272)

Vendor	Product	Purpose	Data Type	Department	Frequency Collected	Frequency Updated
Aqua backflow	Aqua backflow	Monitor Backflow testing	Backflow customer information	Customer Service	Daily	Daily
Beacon/Badger	AMI Software	Read Meters	Customer meter reads	Customer Service	Daily	Daily
BNY Mellon	Lockbox	Lockbox processing	Check remittances	Finance	Daily	Daily
Century Link	Tiny Term	Customer billing and financial management	Accounts receivable, accounts payable, payroll, utility billing	Finance	As Needed	As Needed
Cogsdale	Dynamics GP	Customer billing and financial management	Accounts receivable, accounts payable, payroll, utility billing	Finance	Daily	Daily
CoreLogic	SpatialRecord Pro	Obtain parcel data	Land records and asset information	Engineering	Daily	Daily
Eagle Aerial	WaterView	Water efficiency and data management	Customer water usage	External Affairs	Monthly	As needed
ECS Imaging	Laserfiche	Document management	Document repository	Administration	As Needed	As Needed
ESRI	ArcGIS Enterprise	Geographic information system	Land records and asset information	Engineering	Daily	Daily
GovOs	Application Studio	Digital Forms	Data management	Customer Service	As Needed	As needed
Infosend	Infosend	Online bill pay / pay by phone	Customer billing and payments	Finance	Daily	Daily
Invoice Cloud	Payment Processor	third party payment processor	Customer billing and payments	Customer Service	Daily	Daily
Jack Henry	Remit Plus	Check scanning and remote deposit	Check remittances	Finance	Daily	Daily
Microsoft	Exchange	Enterprise electronic mail	Enterprise electronic mail	IT	Daily	Daily
Microsoft	SQL	Data collection and reporting	Multiple	IT	Daily	Daily
Microsoft	Microsoft Office Suite	Document Management	Document creation, spreadsheets, data management	IT/Administration	As Needed	As Needed
NeoGov	NeoGov	Employee recruitment	Applicant tracking data	Human Resources	Daily	As needed
Online Utility Exchange	Check credit reports	Check Credit Reports	Customer information	Customer Service	Daily	Daily
Packet Fusion	Packet Fusion	Phone system	Phone call portal	IT	Daily	Daily
Paychex	Paycchexs Flex	Payroll & HRIS System	Employee data	Finance/HR	As Needed	As Needed
Seamless Docs	Seamless Docs	Digital signature	Customer information	Finance	Daily	Daily
Sequoia	Collection Agency	Collection Agency	Customer information	Customer Service	Daily	As needed
Sprypoint	Spry Engage	Customer portal	Customer information, account data, usage, and billing data	Customer Service	Daily	Daily
SpryPoint	Sprymobile	Mobile Service Orders	Customer information, account data, usage, and billing data	Customer Service	Daily	Daily
Vector Solutions	Vector Solutions	Learning Management Software	Training	HR	As Needed	As Needed